



NFCC
National
Resilience

MERSEYSIDE FIRE & RESCUE SERVICE

JOB PROFILE



**MERSEYSIDE
FIRE & RESCUE
SERVICE**

JOB TITLE:	National Resilience (NR) Command & Control Capability Advisor
SALARY GRADE:	Group Manager B, plus flexible duty allowance
DIRECTORATE:	National Resilience
TEAM:	National Resilience – Enhanced Logistics Support (ELS) Capability
LOCATION OF WORK:	An agreed base of work. Requirement for National travel.
HOURS OF WORK:	42 hours per week plus NR Cover
DIRECTLY RESPONSIBLE TO:	NRAT Lead Officer (AMB)
RESPONSIBLE FOR:	ELS Capability (SMB)

LEADERSHIP BEHAVIOUR LEVEL:	Leading the Function
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MAIN JOB PURPOSE

In accordance with the agreement between the National Resilience (NR) Lead Authority and MHCLG to support the delivery of assurance of maintenance of competence and capability development and co-ordination of the Enhanced Logistics Support (ELS) Response assets.

To be responsible for the ongoing assurance of the National Resilience Fire Control (NRFC).

To provide operational cover as a member of the NRAT Duty Officer team and provide operational cover for NR as directed by the NR Lead Officer and in accordance with the Lead Authority rota duty system.

To operate in support of the National Co-ordination Advisory Framework (NCAF).

The post holder will be committed to, encourage and promote the values of MFRS, the National Core Code of Ethics for Fire & Rescue Services, and act in accordance with our Ground Rules.

KEY AREAS OF RESPONSIBILITY

- ❑ To provide support and advice to the NFCC Command and Control Capability Lead.
- ❑ To act as the FRS focal point for National Resilience on a range of governmental/non-governmental stakeholders.
- ❑ To manage, direct and review the work of the Command and Control Capability Team.
- ❑ To provide support and guidance to all component FRSs, agencies and staff on the NCAF.
- ❑ To lead on the development and delivery of the ELS annual business plan.
- ❑ To deliver the annual ELS assurance report to MHCLG.
- ❑ To plan, chair and lead the ELS national user group and capability development working group meetings and represent the ELS and NR capabilities by contributing and attending meetings, seminars and conferences.
- ❑ To Coordinate the NR response to requests for assistance throughout the NCAF arrangements as an NRAT Duty Officer.

- To coordinate the ELS response to requests for assistance for National Mutual Aid.
- To undertake the production of reports to a series of key stakeholders, including NFCC coordinating committees, National Resilience Board, FRS sector and MHCLG.
- To manage NR ELS budgets and procurement utilising on line systems.
- Responsibility for ensuring any data produced in relation to the post is accurate and current.
- Ensure functions can be maintained when disruptive events occur through the implementation of arrangements specified in the business continuity strategy/policy.
- Undertake any other duties commensurate with the rank of the post as directed by line management.

VALUES, BEHAVIOURS AND CODE OF ETHICS

As detailed in the Authority's CRMP, the Leadership Message clearly states our Values.

We serve with **Courage**

- By never settling for the status quo
- By being decisive and calm under pressure
- By having determination to see things through
- By being prepared to fail
- By celebrating diversity and being open to new opportunities and challenges
- By setting high standards and not being embarrassed for doing so
- By challenging ourselves to be better

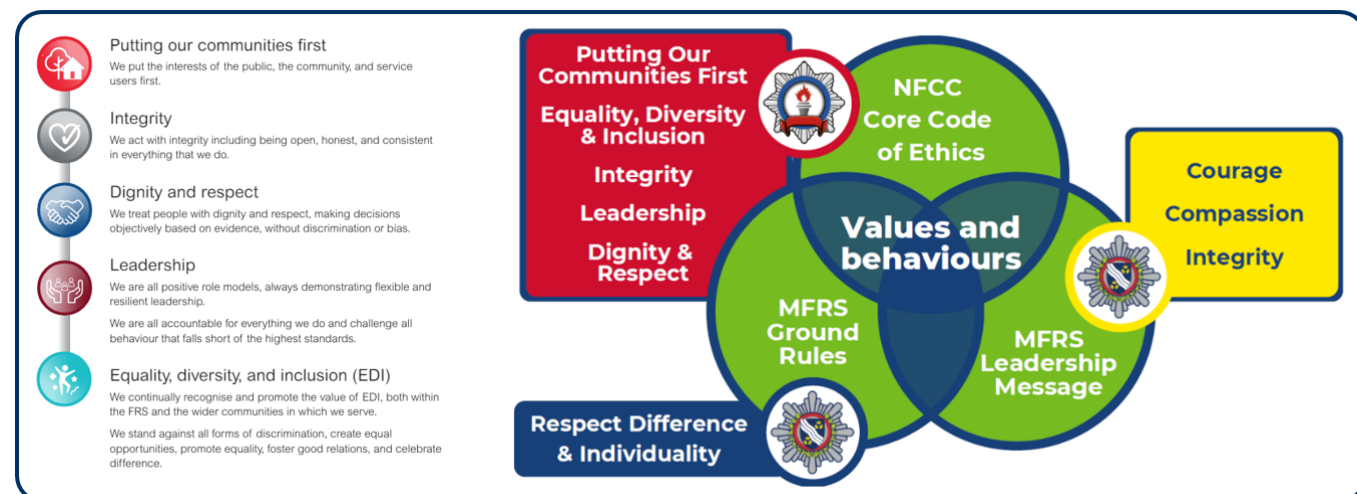
We serve with **Integrity**

- By doing the right thing even when it is hard or no one is looking
- By leading by example
- By standing up for what matters
- By being open, honest and fair
- By making decisions based on facts
- By explaining the why
- By being consistent
- By always doing what we say we are going to do

We serve with **Compassion**

- By acting with empathy and kindness
- By actively listening - hearing what is being said
- By going the extra mile to help
- By looking after and supporting each other, noticing what is going on for people
- By recognising each other's contribution
- By creating a sense of belonging
- By embracing and understanding difference

The National Core Code of Ethics for Fire & Rescue Services sets out five Key Principles, which provide a basis for promoting good behaviour and challenging inappropriate behaviour. The code is complemented by MFRS's Ground Rules, which outlines how we welcome difference and individuality, create a sense of belonging in the most inclusive way and provide some key, simple rules surrounding how we act.



LEADERSHIP BEHAVIOURS

Personal Impact	Set standards of behaviour in line with Service values and behaviours.	Role model and mentor others in how they communicate and engage to encourage inclusion.	Provide a visible presence and recognise the contribution of others.
Outstanding Leadership	Work internally and externally to set clear work and objectives, actively monitoring the performance of the team and giving positive developmental feedback.	Accountable for the output of my teams and devolve responsibility for work to the appropriate level.	Nurture future talent and proactively plan for succession. I look for opportunities to coach, mentor and support people outside of my teams.
Service Delivery	Take a business-like broad approach that considers how to achieve better outcomes for communities.	Monitor the quality-of-service delivery and share information so that people know how well we are performing and plan accordingly	Seek out opportunities to work collaboratively across teams and functions to improve service delivery.
Org. Effectiveness	Aware of wider organisational and political priorities and how my function contributes more widely.	Actively seek to understand the nature of risk in various projects and act to mitigate those risks or report them.	Apply latest business processes & not settle for the status quo.

Date job profile prepared / revised:	Sept 2026 / C. Hill
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MERSEYSIDE FIRE & RESCUE SERVICE PERSON SPECIFICATION



**MERSEYSIDE
FIRE & RESCUE
SERVICE**

Job Title:	National Resilience Command & Control Capability Advisor	Team:	National Resilience – Enhanced Logistics Support (ELS) Capability
Salary:	Group Manager B Plus Flexible Duty Allowance	Directorate:	National Resilience

	QUALIFICATIONS & TRAINING	ESSENTIAL/ DESIRABLE	ASSESSED BY
	Must be a competent and substantive Station Manager or Group Manager with a UK FRS	E	A
	Passed the Skills for Justice Intermediate Incident Command assessment	E	A
	Evidence of ELS continued professional development	D	A & I
	KNOWLEDGE & EXPERIENCE	ESSENTIAL/ DESIRABLE	ASSESSED BY
	Possess practical experience of emergency operations, including consistently effective operational command experience at Station Manager level	E	A & I
	Experience of managing own workload, that of others and working to deadlines	E	A & I
	Experience of influencing and managing others effectively in a large diverse organisation	E	A & I
	Demonstrate experience in leading projects and service delivery teams, a high level of commitment and flexibility to meet objectives	E	A & I
	Awareness and understanding of the Enhanced Logistic Support capability	E	A & I
	Awareness and understanding of the National Resilience Fire Control (NRFC)	E	A & I
	Awareness and understanding of the National Coordination and Advisory Framework	E	A & I
	Demonstrate credibility and influencing ability with stakeholders	E	A & I
	Experience of managing change within an organisation up to a strategic level	E	A & I
	Experience of writing business cases and policies	E	A & I
	Experience of planning, chairing and recording meetings.	E	A & I
	Experience of working with elected members in a politically sensitive environment	D	A & I
	Experience of budget and resource management	D	A & I
	SKILLS & ABILITIES	ESSENTIAL/ DESIRABLE	ASSESSED BY
	Ability to use Microsoft Office and other IT packages	E	A
	High level of planning, analytical and problem solving skills	E	A & I
	Strong communication and interpersonal skills	E	A & I
	Demonstrates confidentiality when dealing with sensitive information	E	A & I
	An understanding of and commitment to providing a high quality standard of service to all customers both internal and external	E	A & I
	Awareness and understanding of relevant service best practice, legislation and contemporary service/political issues	E	A & I
	Demonstrate commitment to good data quality within all areas of work	E	A & I
	Demonstrate an understanding of and ability to implement Health & Safety in the workplace.	E	A & I
	Experience of negotiating with representative bodies and strategic managers	D	A & I
	WORK RELATED CIRCUMSTANCES	ESSENTIAL/ DESIRABLE	ASSESSED BY
	A commitment to model our values and behaviours; promoting a culture which embraces collaboration, inclusivity, high performance and wellbeing, striving to make a real difference to the communities we serve.	E	A & I
	Meet the medical and fitness standard required for the role	E	MFRS

	Enhanced Disclosure Barring Service check (verification of unspent criminal records will be undertaken in the in the form of a enhanced disclosure barring service check.	E	MFRS
	Flexibility to work at locations across the country and work away overnight on a regular basis.	E	A
	To hold and maintain a current full valid driving license and access to a suitable vehicle.	E	P D
	Able to participate in the National Resilience on-call rota.	E	I
	Experience of Regional / Local Resilience Forums or other Multi Agency groups.	D	A & I

A	Application	I	Interview	PD	Produce Documentation	MFRS	If successful & conditionally offered the role, MFRS will complete
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